

*DELIVERING **RELIABLE** OPERATION
AND **AGILE** RESPONSE*



Tokyo and Eastern Honshu

EAST JAPAN RAILWAY COMPANY

> PROFILE

With passenger safety foremost in mind, JR East is moving forward and outward in an agile response to the opportunities and challenges of the economy.

- > JR East is **the largest** passenger railway company in the **world**, serving about **16 million** passengers daily.
- > JR East alone provides nearly half of the huge volume of railway transportation in the **Tokyo Area**.
- > JR East operates a **five-route Shinkansen (Bullet Train) network** between Tokyo and major cities in eastern Honshu (mainland).
- > JR East's **strong and stable core transportation business** contributes 70% of operating revenues.
- > JR East has **ability to leverage passenger traffic and railway assets** to develop non-transportation businesses.
- > JR East has **abundant and stable cash flow**.

Forward Looking Statements

Statements contained in this report with respect to JR East Group's plans, strategies and beliefs that are not historical facts are forward looking statements about the future performance of JR East Group which are based on management's assumptions and beliefs in light of the information currently available to it. These forward looking statements involve known and unknown risks, uncertainties and other factors that may cause JR East Group's actual results, performance or achievements to differ materially from the expectations expressed herein. These factors include, without limitation, (i) JR East Group's ability to successfully maintain or increase current passenger levels on its railway services, (ii) JR East Group's ability to improve the profitability of its railway and other operations, (iii) JR East Group's ability to expand its non-railway operations and (iv) general changes in economic conditions and laws, regulations and government policies in Japan.

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